FINANCIAL RESULTS

2Q12

July 13, 2012

JPMorgan Chase & Co.

2Q12 Financial highlights

- 2Q12 net income of $5.0B; EPS of $1.21; revenue of $22.9B[1]
  - First quarter restated[2]
  - 1H12 NI of $9.9B; EPS of $2.41; revenue of $49.6B – Not impacted by 1Q12 restatement
  - Balance sheet and capital ratios as of 2Q12 not impacted either
- Solid underlying business performance
- 2Q12 results included the following significant items

$mm, excluding EPS	Pretax	Net income[3]	EPS[3]
Corporate – CIO trading losses	($4,409)	($2,734)	($0.69)
Corporate – CIO securities gains	1,013	628	0.16
Benefit from reduced loan loss reserves, mostly mortgage and credit card[4]	2,100	1,302	0.33
Investment Bank – DVA gains	755	468	0.12
Corporate − Expect full recovery on a Bear Stearns-related first-loss note[5]	545	338	0.09

- Fortress balance sheet remains intact
  - B1T1C[6] of $130B; ratio of 10.3%[6]
  - Estimated B3T1C[6] of $131B; ratio of 8.3%, before final B2.5 rules and NPR
  - Estimated B3T1C ratio of 7.9%[7], after impact of final B2.5 rules and recent NPR
    - 9.1%[7] after the impact of mitigants and runoff through 2014

[1] See note 1 on slide 26
[2] The Firm announced on July 13, 2012 that it had determined to restate its 2012 first quarter financial statements. See note 11 on page 26
[3] Assumes a tax rate of 38%
[4] Includes $1,250mm in Real Estate Portfolio, $750mm in Card Services, and $100mm in Business Banking (pretax)
[5] The Firm holds a $1.15B first-loss note issued by Maiden Lane LLC, which was established by the Federal Reserve to purchase certain assets from Bear Stearns in March 2008. The Federal Reserve's senior note has been completely paid. The Firm received partial repayment this quarter and now expects to recover the full value of its first-loss note
[6] See note 4 on slide 26. Does not include impact of Basel 2.5 rules; 2Q12 B1T1C ratio estimated to be 8.8% if impact was included
[7] Prior estimated Basel III ratio included impact of preliminary Basel 2.5 rules. Impact of final rules was greater than prior estimates primarily due to comprehensive risk measure ("CRM") surcharge and revision of standardized risk weights, which represent an estimated $40B increase in RWA; surcharge may be eliminated through appropriate regulatory approval no sooner than 3/31/14

2Q12 Financial results[1]

$mm, excluding EPS		$ O/(U)	
	2Q12	1Q12[2]	2Q11
Revenue (FTE)[1]	$22,892	($3,865)	($4,518)
Credit costs	214	(512)	(1,596)
Expense	14,966	(3,379)	(1,876)
Reported net income	$4,960	$36	($471)
Net income applicable to common stock	$4,634	$57	($433)
Reported EPS	$1.21	$0.02	($0.06)
ROE[3]	11%	11%	12%
ROTCE[3,4]	15	15	17

[1] See note 1 on slide 26
[2] The Firm announced on July 13, 2012 that it had determined to restate its 2012 first quarter financial statements. See note 11 on page 26
[3] Actual numbers for all periods, not over/under
[4] See note 3 on slide 26

Investment Bank[1]

$mm		$ O/(U)	
	2Q12	1Q12	2Q11
Revenue	$6,766	($555)	($548)
Investment banking fees	1,245	(130)	(677)
Fixed income markets	3,734	(930)	(546)
Equity markets	1,243	(51)	20
Credit portfolio	544	556	655
Credit costs	$21	$26	$204
Expense	3,802	(936)	(530)
Net income	$1,913	$231	($144)
Key statistics ($B)[2]			
EOP loans	$74.4	$72.7	$59.6
Allowance for loan losses	1.4	1.4	1.2
Nonaccrual loans	0.8	0.9	1.7
Net charge-off/(recovery) rate[3]	(0.06)%	(0.21)%	0.05%
ALL/Loans[3]	1.97	2.06	2.10
Overhead ratio	56	65	59
Comp/revenue, excl. DVA[4]	33	35	36
ROE[5]	19	17	21
EOP equity	$40	$40	$40
VaR ($mm)[6]	75	81	77

[1] See note 1 on slide 26
[2] Actual numbers for all periods, not over/under
[3] Loans held-for-sale and loans at fair value were excluded when calculating the loan loss coverage ratio and net charge-off /(recovery) rate
[4] Comp/Revenue excludes the impact of DVA. As reported, Comp/Revenue for 2Q12, 1Q12, and 2Q11 of 30%, 40%, and 35%, respectively
[5] Calculated based on average equity of $40B
[6] Average trading and credit portfolio VaR at 95% confidence level

- Net income of $1.9B on revenue of $6.8B
  - DVA gain of $755mm
  - ROE of 19%, 15% excl. DVA
- IB fees of $1.2B, down 35% YoY on lower industry volumes
  - Ranked #1 in YTD Global IB fees
- Fixed Income and Equity Markets revenue of $5.0B ($4.5B excl. DVA), reflecting weaker market conditions, with solid client revenue Excluding DVA:
  - Fixed income revenue of $3.5B, down 17% YoY
  - Equity revenue of $1.0B, down 9% YoY
- Credit Portfolio revenue of $230mm excl. DVA
- Expense of $3.8B, down 12% YoY, driven by lower compensation expense

Retail Financial Services[1]

$mm		$ O/(U)	
	2Q12	1Q12	2Q11
Net interest income	$3,901	($24)	($126)
Noninterest revenue	4,034	310	919
Revenue	$7,935	$286	$793
Expense	4,726	(283)	(545)
Pre-provision profit	$3,209	$569	$1,338
Credit costs	(555)	(459)	(1,549)
Net income	$2,267	$514	$1,884
ROE[2,3]	34%	27%	6%
EOP equity ($B)[2]	$26.5	$26.5	$25.0
Memo:			
RFS net income excl. Real Estate Portfolios	*$1,550*	*$315*	*$1,101*
ROE excl. Real Estate Portfolios[2,4]	*42%*	*34%*	*12%*

[1] See note 1 on slide 26
[2] Actual numbers for all periods, not over/under
[3] Calculated based on average equity; average equity for 2Q12, 1Q12 and 2Q11 was $26.5B, $26.5B and $25.0B, respectively
[4] Calculated based on average equity; average equity for 2Q12, 1Q12 and 2Q11 was $14.8B, $14.8B and $14.5B, respectively

- Net income of $2.3B, compared with $383mm in the prior year
- Revenue of $7.9B, up 11% YoY
- Credit cost benefit of $555mm reflected a $1.4B reduction in the allowance for loan losses and lower net charge-offs
- Expense of $4.7B, down 10% YoY

Retail Financial Services

Consumer & Business Banking

$mm	2Q12	$ O/(U) 1Q12	$ O/(U) 2Q11
Net interest income	$2,680	$5	($26)
Noninterest revenue	1,646	61	(243)
Revenue	$4,326	$66	($269)
Expense	2,742	(124)	29
Pre-provision profit	$1,584	$190	($298)
Credit costs	(2)	(98)	(44)
Net income	$946	$172	($152)
Key drivers[1] ($B)			
Average total deposits	$389.5	$380.8	$360.5
Deposit margin	2.62%	2.68%	2.83%
Checking accounts (mm)	27.4	27.0	26.3
# of branches	5,563	5,541	5,340
Business Banking originations	$1.8	$1.5	$1.6
Business Banking loans (EOP)	18.2	17.8	17.1
Investment sales	6.2	6.6	6.3
Client investment assets (EOP)	147.6	147.1	140.3
# of active mobile customers (mm)	9.1	8.6	6.6

[1] Actual numbers for all periods, not over/under

Financial performance

- Consumer & Business Banking net income of $946mm, down 14% YoY
- Net revenue of $4.3B, down 6% YoY, driven by lower debit card revenue, reflecting the impact of the Durbin Amendment
- Expense up 1% YoY but includes benefit from certain adjustments in the current quarter
- Credit costs include $100mm reduction in the allowance for loan losses
  - 2Q11 reflected a $75mm reduction in the allowance for loan losses

Key drivers

- Average total deposits of $389.5B, up 8% YoY and 2% QoQ
- Checking accounts up 4% YoY and 1% QoQ
- Business Banking originations up 14% YoY and 16% QoQ
- Client investment assets up 5% YoY and flat QoQ

Retail Financial Services

Mortgage Production and Servicing

$mm	2Q12	$ O/(U) 1Q12	$ O/(U) 2Q11
Production			
Production-related revenue excl. repurchase losses	$1,561	($58)	$595
Production expense	620	47	163
Income excl. repurchase losses	$941	($105)	$432
Repurchase losses	(10)	292	213
Income before income tax expense	$931	$187	$645
Servicing			
Servicing-related revenue	$1,112	($39)	$72
MSR asset amoritization	(327)	24	151
Servicing expense	953	(198)	(775)
Income/(loss), excl. MSR risk management	($168)	$183	$998
MSR risk management	233	42	208
Income/(loss) before income tax expense/(benefit)	$65	$225	$1,206
Net income	$604	$143	$1,253
Key drivers[1] ($B)			
Mortgage loan originations	$43.9	$38.4	$34.0
Retail channel originations	26.1	23.4	20.7
Mortgage application volume	66.9	59.9	48.8
3rd party mtg loans svc'd (EOP)	860.0	884.2	940.8
Headcount[2]	49,535	50,106	43,060

[1] Actual numbers for all periods, not over/under
[2] Headcount for total Mortgage Banking

Financial performance

- Mortgage Production and Servicing net income of $604mm, compared with a net loss of $649mm in the prior year
- Production pretax income of $931mm, up $645mm YoY, reflecting wider margins and higher volumes
  - Realized repurchase losses of $226mm
  - Reduction of repurchase liability of $216mm
- Net servicing-related revenue, after MSR asset amortization, of $785mm, up 40% YoY
- Servicing expense down $775mm YoY; prior year included approximately $1.0B of incremental expense for foreclosure-related matters
- MSR risk management income of $233mm, compared with $25mm in prior year

Key drivers

- Mortgage originations of $43.9B, up 29% YoY and 14% QoQ
  - Record retail channel originations (branch and direct to consumer) up 26% YoY and 12% QoQ

Retail Financial Services

Real Estate Portfolios

$mm	2Q12	$ O/(U) 1Q12	$ O/(U) 2Q11
Revenue	$1,040	($41)	($177)
Expense	412	(7)	41
Pre-provision profit	$628	($34)	($218)
Net charge-offs	696	(112)	(258)
Change in allowance	(1,250)	(250)	(1,250)
Credit costs	(554)	(362)	(1,508)
Net income	$717	$199	$783
Key statistics[1] ($B)			
Average home equity loans owned[2]	$96.1	$99.1	$107.8
Average mortgage loans owned[2]	92.9	95.5	104.4
EOP NCI owned portfolio	124.5	128.3	141.0
ALL/ EOP loans[3]	5.20%	6.01%	6.90%
Nonaccrual loans ($mm)[4]	$6,725	$7,018	$6,871
Net charge-offs ($mm)	696	808	954
Home equity	466	542	592
Prime mortgage, including option ARMs	114	131	198
Subprime mortgage and other	116	135	164
Net charge-off rate[3]	2.21%	2.49%	2.67%
Home equity	2.53	2.85	2.83
Prime mortgage, including option ARMs	1.08	1.21	1.67
Subprime mortgage and other	4.76	5.33	5.72

Excl. perf. junior liens		
$mm	2Q12	1Q12
NPLs	$5,271	$5,459

[1] Actual numbers for all periods, not over/under
[2] Includes purchased credit-impaired loans acquired as part of the WaMu transaction
[3] Excludes the impact of purchased credit-impaired loans acquired as part of the WaMu transaction. An allowance for loan losses of $5.7B, $5.7B and $4.9B was recorded for these loans as of 2Q12, 1Q12 and 2Q11, respectively. To date, no charge-offs have been recorded for these loans
[4] Includes performing junior liens that are subordinate to nonaccrual senior liens of $1.5B and $1.6B in 2Q12 and 1Q12, respectively; such junior liens are being reported as nonaccrual loans based upon regulatory guidance issued in 1Q12. Prior year has not been restated for this reporting change

- Real Estate Portfolios net income of $717mm, compared with a net loss of $66mm in the prior year
- Total net revenue of $1.0B, down 15% YoY driven by a decline in net interest income, resulting from portfolio runoff
- Credit cost benefit of $554mm
  - Delinquency trends continued to improve in 2Q12
  - Net charge-offs continued to improve compared to 1Q12, but remain at elevated levels
  - Reduction in allowance for loan losses of $1.25B
- Expect total quarterly net charge-offs below $750mm

Card Services & Auto[1]

$mm	2Q12	$ O/(U) 1Q12	$ O/(U) 2Q11
Revenue	$4,525	($189)	($236)
Credit costs	734	(4)	(210)
Expense	2,096	67	108
Net income	$1,030	($153)	($80)
ROE[2,3]	25%	29%	28%
EOP Equity ($B)[3]	$16.5	$16.5	$16.0
Card Services — Key drivers[3] ($B)			
Avg outstandings	$125.2	$127.6	$125.0
Sales volume[4]	96.0	86.9	85.5
New accts opened (mm)[4]	1.6	1.7	2.0
Net revenue rate	11.91%	12.22%	12.60%
Net charge-off rate[5]	4.32	4.37	5.81
30+ Day delinquency rate[5]	2.13	2.55	2.98
Merchant Services — Key drivers[3] ($B)			
Bank card volume	$160.2	$152.8	$137.3
# of total transactions	7.1	6.8	5.9
Auto — Key drivers[3] ($B)			
Avg outstandings – Auto	$48.3	$47.7	$47.0
Avg outstandings – Student	12.9	13.3	14.1
Auto originations	5.8	5.8	5.4

[1] See note 1 on slide 26
[2] Calculated based on average equity; average equity for 2Q12, 1Q12 and 2Q11 was $16.5B, $16.5B and $16.0B, respectively
[3] Actual numbers for all periods, not over/under
[4] Excludes Commercial Card
[5] See note 5 on slide 26
[6] Assumes a tax rate of 38%
[7] Non-GAAP measure

Card Services & Auto

- Net income of $1.0B, down 7% YoY
  - Net income, excluding the reduction to the allowance for loan losses, up 18%[6] YoY
- Revenue of $4.5B, down 5% YoY and 4% QoQ
- Credit costs of $734mm
  - Reduction in allowance for loan losses of $751mm, compared with reduction of $1.0B in the prior year
  - Net charge-offs are down 24% YoY and flat QoQ
- Expense of $2.1B, up 5% YoY and 3% QoQ due to additional expense related to a non-core product that is being exited

Key drivers

Card Services

- Average outstandings of $125.2B, flat YoY and down 2% QoQ
- Sales volume[4] of $96.0B, up 12% YoY and 10% QoQ
- Net charge-off rate[5] of 4.32%, down from 5.81% in 2Q11 and 4.37% in 1Q12
  - 2Q12 rate of 4.03%[7], adjusted for change in charge-off policy for troubled debt restructured loans

Auto

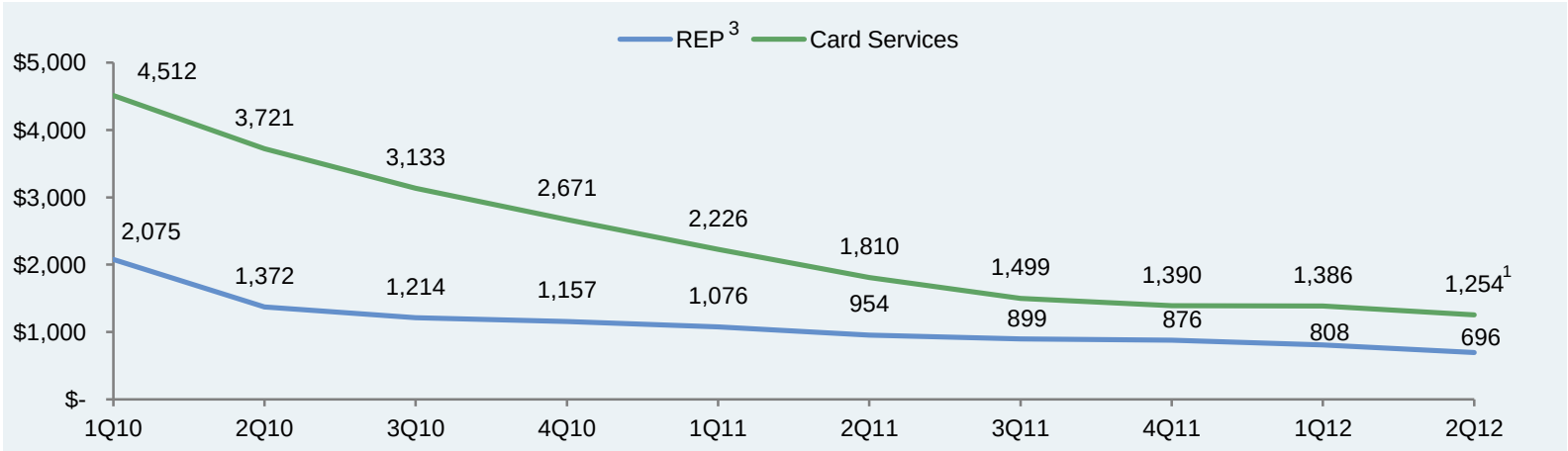
- Average auto outstandings up 3% YoY and 1% QoQ
- Auto originations up 7% YoY and flat QoQ

Coverage ratios remain strong and consistent

REP and Card Services credit data ($mm)

	2Q12	1Q12	2Q11	O/(U) 2Q11
RFS Real Estate Portfolio (NCI):				
Net charge-offs ($)	$696	$808	$954	($258)
NCO rate (%)	2.21%	2.49%	2.67%	(46)bps
Allowance for loan losses ($)	$6,468	$7,718	$9,718	($3,250)
LLR / annualized NCOs	232%	239%	255%	(22)bps
Card Services				
Net charge-offs ($)	$1,254[1]	$1,386	$1,810	($556)
NCO rate (%)[2]	4.03%[1]	4.37%	5.81%	(178)bps
Allowance for loan losses ($)	$5,499	$6,251	$8,042	($2,543)
LLR / annualized NCOs	110%	113%	111%	(1)bp

NCOs ($mm)



[1] 2Q12 net charge-offs for Card Services were $1,345mm or 4.32%; excluding the effect of a change in charge-off policy for troubled debt restructurings, net charge-offs would have been $1,254mm or 4.03%
[2] See note 5 on page 26
[3] Net charge-offs for 4Q10 exclude a one-time $632mm adjustment related to the timing of when the Firm recognizes charge-offs on delinquent loans

Commercial Banking[1]

$mm	2Q12	$ O/(U) 1Q12	$ O/(U) 2Q11
Revenue	$1,691	$34	$64
Middle Market Banking	833	8	44
Corporate Client Banking	343	6	4
Commercial Term Lending	291	(2)	5
Real Estate Banking	114	9	5
Other	110	13	6
Credit costs	($17)	($94)	($71)
Expense	591	(7)	28
Net income	$673	$82	$66
Key statistics ($B)[2]			
Average loans and leases	$118.4	$113.8	$101.9
EOP loans and leases	120.5	115.8	102.7
Average liability balances[3]	193.3	200.2	162.8
Allowance for loan losses	2.6	2.7	2.6
Nonaccrual loans	0.9	1.0	1.6
Net charge-off/(recovery) rate[4]	(0.03)%	0.04%	0.16%
ALL/loans[4]	2.20	2.32	2.56
Overhead ratio	35	36	35
ROE[5]	28	25	30
EOP equity	$9.5	$9.5	$8.0

[1] See note 1 on slide 26
[2] Actual numbers for all periods, not over/under
[3] Includes deposits and deposits swept to on-balance sheet liabilities
[4] Loans held-for-sale and loans at fair value were excluded when calculating the loan loss coverage ratio and net charge-off/(recovery) rate
[5] Calculated based on average equity of $9.5B, $9.5B and $8.0B for 2Q12, 1Q12 and 2Q11, respectively

- Net income of $673mm, up 11% YoY
- Record revenue of $1.7B, up 4% YoY
- Record EOP loan balances up 17% YoY and 4% QoQ; record Middle Market loans up 18% YoY
  - 8th consecutive quarter of increased loan balances; 9th for Middle Market
- Average liability balances of $193.3B, up 19% YoY
- Credit cost benefit of $17mm
  - Net charge-off/(recovery) rate of (0.03)%
  - Excluding recoveries, charge-off rate of 0.13%
- Expense up 5% YoY; overhead ratio of 35%

Treasury & Securities Services[1]

$mm	2Q12	$ O/(U) 1Q12	$ O/(U) 2Q11
Revenue	$2,152	$138	$220
Treasury Services	1,074	22	144
Worldwide Securities Services	1,078	116	76
Expense	1,491	18	38
Credit costs	8	6	10
Credit allocation income/(expense)[2]	68	65	36
Net income	$463	$112	$130
Key statistics[3]			
Average liability balances ($B)[4]	$348.1	$357.0	$302.9
Assets under custody ($T)	17.7	17.9	16.9
EOP trade finance loans ($B)	35.3	35.7	27.5
Pretax margin	34%	27%	27%
ROE[5]	25	19	19
EOP equity ($B)	$7.5	$7.5	$7.0
TSS firmwide revenue	2,823	2,685	2,553
TS firmwide revenue	1,745	1,723	1,551
TSS firmwide average liab bal ($B)[4]	541.4	557.1	465.6

[1] See note 1, 7 and 8 on slide 26
[2] IB and TSS share the economics related to the Firm's GCB clients. Included within this allocation are net revenue, provision for credit losses as well as expense
[3] Actual numbers for all periods, not over/under
[4] Includes deposits and deposits swept to on-balance sheet liabilities
[5] Calculated based on average equity; 2Q12, 1Q12, and 2Q11 average equity was $7.5B, $7.5B, and $7.0B respectively

- Net income of $463mm, up 39% YoY and 32% QoQ
  - Pretax margin of 34%
- Revenue of $2.2B, up 11% YoY and 7% QoQ
  - TS revenue of $1.1B, up 15% YoY
  - WSS revenue of $1.1B, up 8% YoY
- Liability balances up 15% YoY
- Assets under custody of $17.7T, up 4% YoY
- Expense up 3% YoY, driven by continued expansion into new markets, and up 1% QoQ

Asset Management[1]

$mm	2Q12	$ O/(U) 1Q12	$ O/(U) 2Q11
Revenue	$2,364	($6)	($173)
Private Banking	1,341	62	52
Institutional	537	(20)	(157)
Retail	486	(48)	(68)
Credit costs	$34	$15	$22
Expense	1,701	(28)	(93)
Net income	$391	$5	($48)
Key statistics ($B)[2]			
Assets under management	$1,347	$1,382	$1,342
Assets under supervision	1,968	2,013	1,924
Average loans	67.1	59.3	48.8
EOP loans	70.5	64.3	51.7
Average deposits	128.1	127.5	97.5
Pretax margin[3]	27%	26%	29%
ROE[4]	22	22	27
EOP equity	$7.0	$7.0	$6.5

[1] See note 1 on slide 26
[2] Actual numbers for all periods, not over/under
[3] See note 8 on slide 26
[4] Calculated based on average equity; average equity of $7.0B, $7.0B and $6.5B for 2Q12, 1Q12 and 2Q11 respectively

- Net income of $391mm, down 11% YoY and up 1% QoQ
- Revenue of $2.4B, down 7% YoY
- Assets under management of $1.3T, flat YoY
- QoQ, AUM net outflows of $11B due to net outflows of $25B from liquidity products, largely offset by net inflows of $14B to long-term products
- Assets under supervision of $2.0T, up 2% YoY
- Strong investment performance
  - 74% of mutual fund AUM ranked in the 1st or 2nd quartiles over 5 years
- Expense down 5% YoY and 2% QoQ

Corporate/Private Equity[1]

Net income/(loss) ($mm)		$ O/(U)	
	2Q12	1Q12[2]	2Q11
Private Equity	$197	$63	($247)
Treasury and CIO (New)	(2,078)	(1,851)	(2,748)
Other Corporate	104	1,033	716
Net income/(loss)	($1,777)	($755)	($2,279)

Private Equity

- Private Equity net revenue of $410mm
- Private Equity portfolio of $8.0B (5.5% of stockholders' equity less goodwill)

Treasury and CIO

- Treasury and CIO net revenue (pretax) of ($3.4)B includes $4.4B losses on CIO's synthetic credit portfolio and $1.0B of securities gains
- Expect Treasury and CIO net loss of approximately $200mm near term
  - May vary by +/- $200mm
  - Will depend on decisions related to repositioning of the investment securities portfolio

Other Corporate

- Noninterest revenue includes $545mm (pretax) gain from expected full recovery on a Bear Stearns-related first-loss note
- Excluding this item and litigation expense, Other Corporate net loss was $26mm[3]
- Expect Other Corporate net income to be $100mm+/-; likely to vary each quarter

[1] See note 1 on slide 26
[2] The Firm announced on July 13, 2012 that it had determined to restate its 2012 first quarter financial statements. See note 11 on page 26
[3] Other Corporate net income of $104mm adjusted for expected recovery on a Bear Stearns-related first-loss note of $338mm and legal expense of $208mm (after-tax)

Treasury and CIO financial performance

Corporate/PE financial highlights – Existing and new disclosure[1]

$mm	2009	2010	2011	1Q12[2]	2Q12
Total net revenue					
Private Equity	$18	$1,239	$836	$254	$410
Treasury and CIO (New)	7,462	6,642	3,196	(233)	(3,434)
Other Corporate	(846)	(459)	111	1,008	415
Total net revenue	**$6,634**	**7,422**	**$4,143**	**$1,029**	**($2,609)**
Net income/(loss)					
Private Equity	($78)	$588	$391	$134	$197
Treasury and CIO (New)	4,288	3,576	1,349	(227)	(2,078)
Other Corporate	(1,180)	(2,906)	(938)	(929)	104
Total net income/(loss)	**$3,030**	**$1,258**	**$802**	**($1,022)**	**($1,777)**
Total assets (period-end)	$595,877	$526,588	$693,153	$713,326	$667,206

Pre-restatement

1Q12 Reported	Adjustment
$427	($660)[3]
$134	–
157	(384)
(854)	(75)
($563)	**($459)**

Treasury and CIO information – Existing disclosure

$mm	2009	2010	2011	1Q12	2Q12
Securities gains	$1,147	$2,897	$1,385	$453	$1,013
Investment securities portfolio (average)	324,037	323,673	330,885	361,601	359,130
Investment securities portfolio (ending)	340,163	310,801	355,605	374,588	348,610
Mortgage loans (average)	7,427	9,004	13,006	12,636	11,012
Mortgage loans (ending)	8,023	10,739	13,375	11,819	10,332
Average VaR[4]	$103	$61	$57	$129	$177

Spot VaR ($mm)[4]

6/29/12	7/2/12	7/10/12
$180	$130	$123

- Firmwide trading assets – Debt and equity securities of $332B include CIO securities of $19B

[1] The Firm announced on July 13, 2012 that it had determined to restate its 2012 first quarter financial statements. See note 11 on page 26
[2] Restated to reflect recognition of $660mm of trading losses (principal transactions) in 1Q12
[3] CIO principal transactions for 1Q12 was ($868)mm, including $1,378mm of synthetic credit losses (including the impact of the ($660)mm restatement adjustment) and $510mm of other mark-to-market gains
[4] 95% confidence level

Fortress balance sheet

$B, except where noted	2Q12	1Q12	2Q11
Basel I Tier 1 common capital[1,2]	$130	$128	$121
Basel III Tier 1 common capital[2,3]	132	–	–
Basel I Risk-weighted assets[1]	1,269	1,235	1,199
Basel III Risk-weighted assets[2,3]	1,664	–	–
Total assets	2,290	2,320	2,247
Basel I Tier 1 common ratio[1,2]	10.3%	10.3%	10.1%
Basel III Tier 1 common ratio – Final B2.5 rules and NPR[3]	7.9	–	–
Basel III Tier 1 common ratio – Post-mitigants[3,4]	9.1	–	–
Return on Basel I RWA	1.6%	1.6%	1.8%

Pre-final B2.5 and NPR

	2Q12	1Q12	2Q11
B3T1C[2]	8.3%	8.1%	7.6%

- Firmwide total credit reserves of $24.6B; loan loss coverage ratio of 2.74%[5]
- Global liquidity reserve in excess of $414B[6]

[1] Does not include impact of Basel 2.5 rules; 2Q12 B1T1C ratio estimated to be 8.8% if impact was included
[2] See note 4 on slide 26, and the Basel I Tier 1 capital and Tier 1 capital ratio on page 43 of the Firm's second quarter 2012 earnings release financial supplement
[3] Reflects impact of final Basel 2.5 rules and proposed NPR. Final Basel 2.5 rules include addition of comprehensive risk measure ("CRM") surcharge and revision of standardized risk weights, which represents an estimated $40B increase in RWA; surcharge may be eliminated by appropriate regulatory approval no sooner than 3/31/14
[4] Includes the effect of bringing forward mitigants and run-off
[5] See note 2 on slide 26
[6] The Global Liquidity Reserve represents cash on deposit at central banks, and the cash proceeds expected to be received in connection with secured financing of highly liquid, unencumbered securities (such as sovereigns, FDIC and government guaranteed, agency and agency MBS). In addition, the Global Liquidity Reserve includes the Firm's borrowing capacity at the Federal Reserve Bank discount window and various other central banks and from various Federal Home Loan Banks, which capacity is maintained by the Firm having pledged collateral to all such banks. These amounts represent preliminary estimates which may be revised in the Firm's 10-Q for the quarter ending June 30, 2012
Note: estimated for 2Q12
Note: firmwide level 3 assets, reported at fair value, are estimated to be 5% of total Firm assets as of June 30, 2012
Note: NPR in comment period until 9/7/12; estimates subject to change based on regulatory clarifications, further analysis, confirmation of netting assumptions, and timing of model approvals

Outlook

Retail Financial Services

- Consumer & Business Banking
  - Deposit spread compression, given low interest rates, will negatively impact net income by $400mm+/-, but this may be offset by strong deposit balance growth
- Mortgage Banking
  - Total quarterly net charge-offs likely to be below $750mm and to continue to trend down thereafter, subject to economic uncertainty
  - As a result, expect reserve reductions in Mortgage
  - Based on current trends, realized repurchase losses may be offset by reserve reductions

Card Services

- Expect 3Q12 Credit Card losses to be 3.75% +/-
- Expect reserve releases are near the end

Corporate / Private Equity

- Expect Treasury and CIO net loss of approximately $200mm near term
  - May vary by +/- $200mm
  - Will depend on decisions related to repositioning of the investment securities portfolio
- Expect Other Corporate net income to be $100mm+/; likely to vary each quarter
- TRuPs redemption economic (pretax) impact
  - ~$900mm one-time gain due to swap termination associated with TruPS redemption in 3Q12
  - ~$300mm and ~$650mm gross NII savings in 2012 and 2013[1]

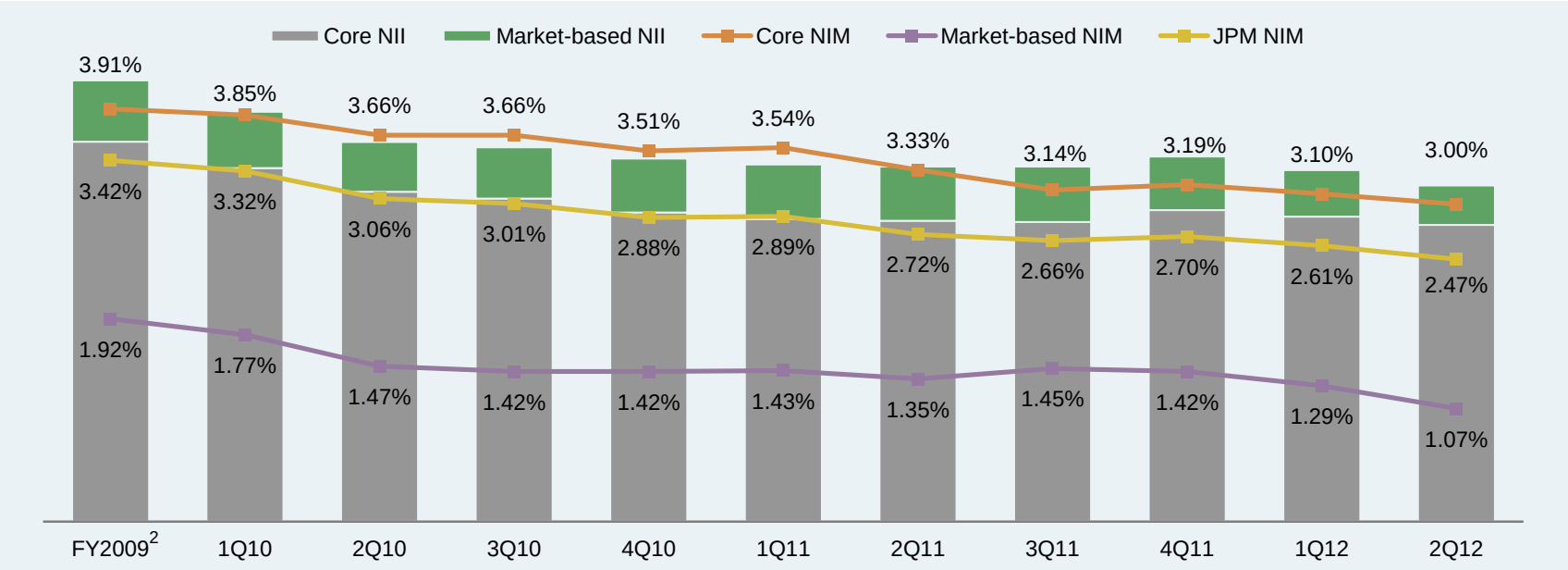
Firmwide guidance

- Expect flat operating expense, relative to 1H12
  - In excess of prior estimates
  - Predominantly due to Mortgage – Half related to higher Production; half related to default servicing, including consent order and Independent Foreclosure Review
  - Also includes higher costs associated with compliance, legal fees and FDIC assessments

[1] Does not take into account cost associated with other term funding alternatives

Core net interest margin[1]

Net interest income trend



Comments

- Both Firmwide and Core NIM lower (14 bps and 10 bps respectively) QoQ due to
  - Lower rates affecting trading assets
  - Changes in loan mix and lower customer rates
  - Accounting impact[3] from swapping fixed rate investment securities and long-term debt to floating rate
- Investment securities
  - Yield decrease from 2.60% in 1Q12 to 2.42% in 2Q12, primarily due to accounting[3]
  - Securities sales and portfolio activity during the quarter did not materially impact portfolio yield
- Long-term debt
  - Firm's long-term debt yield decreased from 2.71% in 1Q12 to 2.47% in 2Q12 due to accounting[3]

Expect continued modest pressure on NIM in 3Q12

[1] See note 1 on slide 26
[2] The core and market-based NII presented for 2009 represent the quarterly average for 2009 (total for 2009 divided by 4); the yield for all periods represent the annualized yield
[3] FAS 133 ineffectiveness

Peripheral European exposure[1]

As of June 30, 2012 ($B)						
		Securities and trading				
	Lending	AFS securities	Trading	Derivative collateral	Portfolio hedging	Net exposure
Spain	**$3.5**	**$0.7**	**$2.6**	**($2.9)**	**($0.4)**	**$3.5**
Sovereign	0.0	0.4	0.1	0.0	(0.1)	0.4
Non-sovereign	3.5	0.3	2.5	(2.9)	(0.3)	3.1
Italy	**$2.9**	**$0.1**	**$7.6**	**($2.6)**	**($4.9)**	**$3.1**
Sovereign	0.0	0.0	8.6	(1.4)	(4.4)	2.8
Non-sovereign	2.8	0.1	(1.0)	(1.2)	(0.5)	0.3
Other (Ireland, Portugal, and Greece)	**$1.1**	**$0.3**	**$0.4**	**($1.4)**	**($0.7)**	**($0.3)**
Sovereign	0.0	0.3	0.5	0.0	(0.6)	0.2
Non-sovereign	1.1	0.0	(0.1)	(1.4)	(0.1)	(0.5)
Total firmwide exposure	**$7.5**	**$1.1**	**$10.6**	**($6.9)**	**($6.0)**	**$6.3**

- Total firmwide exposure decreased primarily due to market impact on certain hedge positions; will be impacted by markets, portfolio activity and roll-off of positions
- Net exposure could return to recent historical levels over time

[1] Exposure is a risk management view. Lending is net of liquid collateral. Trading includes net inventory, derivative netting under legally enforceable trading agreements, net CDS underlying exposure from market-making flows, unsecured net derivative receivables and under collateralized securities financing counterparty exposure

Agenda

Page

Appendix 19

- Financial results
- Treasury and CIO overview

Impact of recent NPR

Appendix – Financial results

Estimated RWA impact of final B2.5 rules and recent NPR ($B)

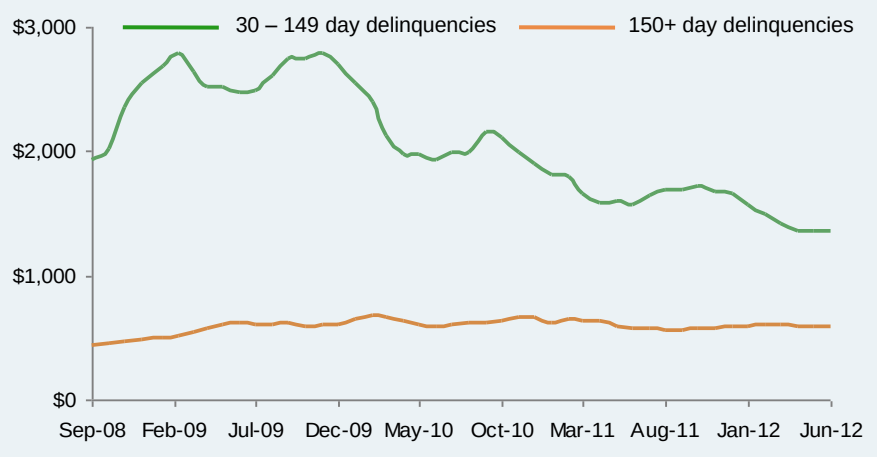
		Basel I		Basel III
2Q12 T1C Ratio (pre-final 2.5 rules and NPR)	Tier 1 common (T1C)	$130	T1C	$131
	RWA	1,269	RWA	1,584
	T1C ratio[1]	**10.3%**	**T1C ratio**	**8.3%**
Estimated Impact of Basel 2.5 Market Risk Rules *(effective 1/1/13)*	RWA impact[2]	~+215	RWA impact[2]	~+45
	Pro-forma T1C ratio	**8.8%**	**Pro-forma T1C ratio**	**8.1%**
Preliminary Estimate of NPR Impact Pre-Mitigants *(effective 2015+)*	**T1C incremental impact[3]**	**~-120bps**	**T1C incremental impact[4]**	**~-15bps**
	Pro-forma T1C ratio	**7.6%**	**Pro-forma T1C ratio**	**7.9%**
Impact of Mitigants and Run-off	**T1C incremental impact**	**~+60bps**	**T1C incremental impact**	**~+120bps**
	Pro-forma T1C ratio	**8.1%**	**Pro-forma T1C ratio**	**9.1%**

[1] Does not include impact of Basel 2.5 rules; 2Q12 B1T1C ratio estimated to be 8.8% if impact was included
[2] Reflects impact of final Basel 2.5 rules in Basel I and Basel III. Final Basel 2.5 rules include addition of comprehensive risk measure ("CRM") surcharge and revision of standardized risk weights, which represents an estimated $40B increase in RWA; surcharge may be eliminated through appropriate regulatory approval no sooner than 3/31/14
[3] Primarily driven by mortgages, derivatives and securitizations
[4] Primarily driven by securitizations, partially offset by pension asset
Note: NPR in comment period until 9/7/12; estimates subject to change based on regulatory clarifications, further analysis, confirmation of netting assumptions, and timing of model approvals

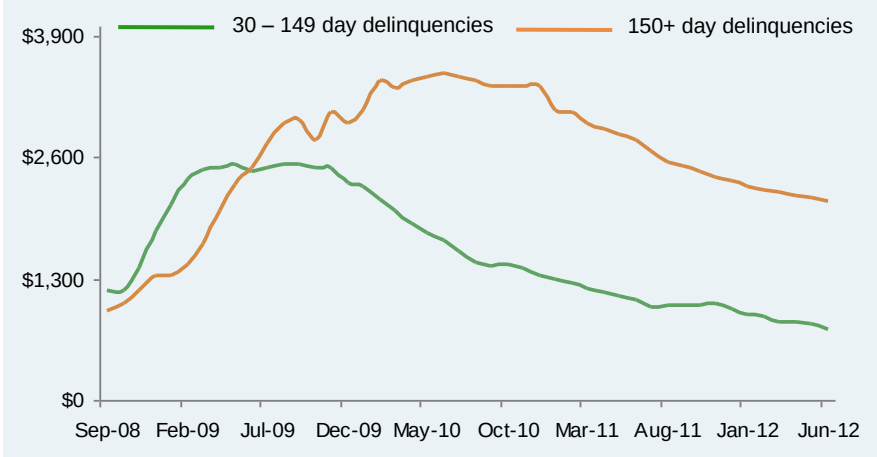
Consumer credit – Delinquency trends[1]

Appendix – Financial results

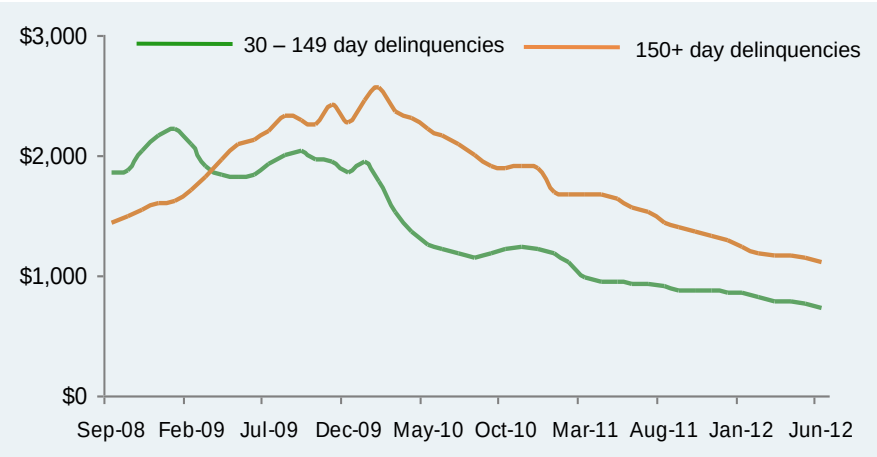
Home Equity delinquency trend ($mm)



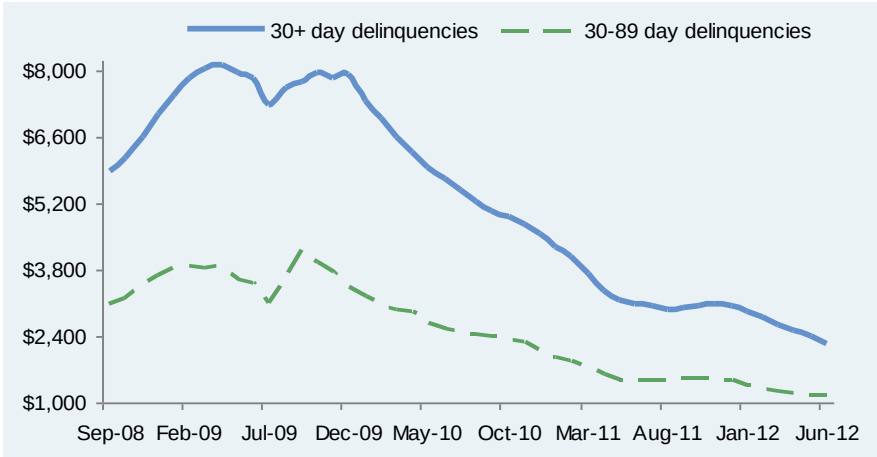
Prime Mortgage delinquency trend ($mm)



Subprime Mortgage delinquency trend ($mm)



Credit card delinquency trend[2,3] ($mm)

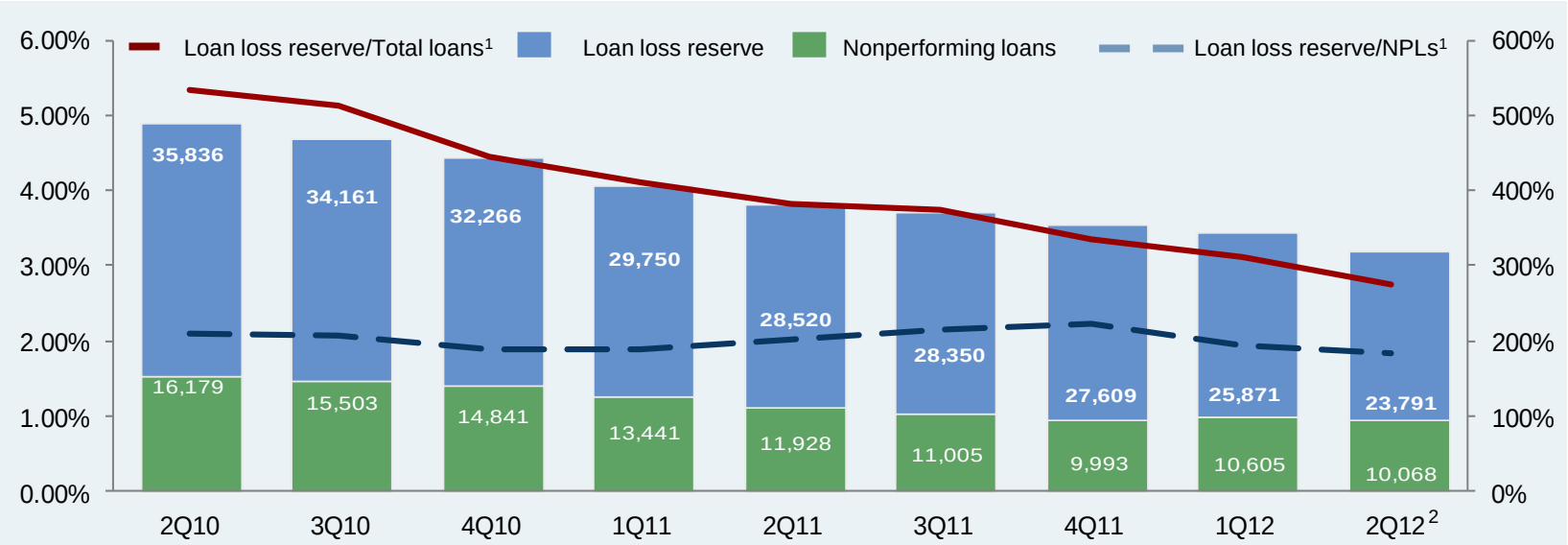


Note: Delinquencies prior to September 2008 are heritage Chase
Prime Mortgage excludes held-for-sale, Asset Management and Government Insured loans
[1] Excluding purchased credit-impaired loans and WaMu and Commercial Card portfolios
[2] See note 1 on slide 26
[3] "Payment holiday" in 2Q09 impacted 30+ day and 30-89 day delinquency trends in 3Q09

Coverage ratios remain strong

Appendix – Financial results

$mm



Peer comparison

	2 Q12	1 Q 12	
	JPM[1]	JPM[1]	Peer avg.[3]
Consumer			
LLR/Total loans	3.79%	4.34%	4.37%
LLR/NPLs[2]	170	187	163
Wholesale			
LLR/Total loans	1.46%	1.52%	1.39%
LLR/NPLs	241	223	80
Firmwide			
LLR/Total loans	2.74%	3.11%	3.25%
LLR/NPLs[2]	183	194	142

- $23.8B of loan loss reserves in 2Q12, down ~$4.7B from $28.5B one year ago reflecting improved portfolio credit quality; loan loss coverage ratio of 2.74%[1]

[1] See note 2 on slide 26
[2] NPLs include $1.5B of performing junior liens that are subordinate to nonaccrual senior liens; such junior liens are now being reported as nonaccrual loans based upon regulatory guidance issued in the first quarter of 2012. Of the total, $1.3B were current at June 30, 2012
[3] Peer average reflects equivalent metrics for key competitors. Peers are defined as C, BAC and WFC

IB League Tables – YTD June 30, 2012

Appendix – Financial results

League table results

	6 months ended 6/30/12		FY11	
	Rank	Share	Rank	Share
Based on fees:				
Global IB fees[1]	**1**	**7.6%**	**1**	**8.0%**
Based on volumes:				
Global Debt, Equity & Equity-related	**1**	**7.1%**	**1**	**6.7%**
US Debt, Equity & Equity-related	1	11.3%	1	11.1%
Global Long-term Debt[2]	**1**	**7.0%**	**1**	**6.7%**
US Long-term Debt	1	11.2%	1	11.2%
Global Equity & Equity-related[3]	**3**	**8.2%**	**3**	**6.8%**
US Equity & Equity-related	4	11.1%	1	12.5%
Global M&A Announced[4]	**2**	**20.0%**	**2**	**18.2%**
US M&A Announced	2	20.7%	2	26.7%
Global Loan Syndications	**1**	**9.9%**	**1**	**10.8%**
US Loan Syndications	1	18.2%	1	21.2%

Source: Dealogic. Global Investment Banking fees reflects ranking of fees and market share. Remainder of rankings reflects transaction volume rank and market share. Global announced M&A is based on transaction value at announcement; because of joint M&A assignments, M&A market share of all participants will add up to more than 100%. All other transaction volume-based rankings are based on proceeds, with full credit to each book manager/equal if joint

[1] Global Investment Banking fees rankings exclude money market, short-term debt and shelf deals

[2] Long-term debt rankings include investment-grade, high-yield, supranational, sovereigns, agencies, covered bonds, asset-backed securities ("ABS") and mortgage-backed securities; and exclude money market, short-term debt, and U.S. municipal securities

[3] Global Equity and equity-related ranking includes rights offerings and Chinese A-Shares

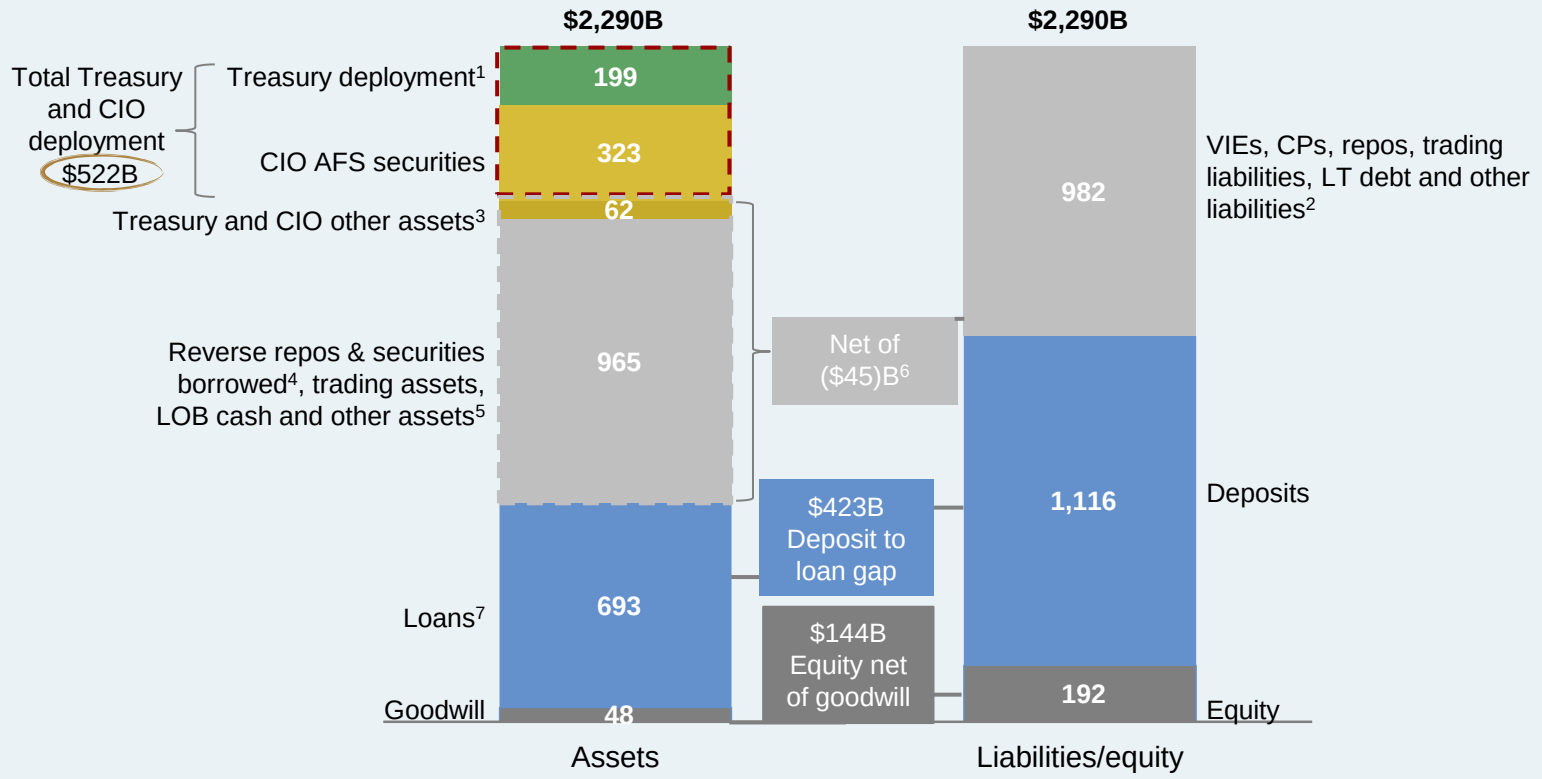
[4] U.S. announced M&A represents any U.S. involvement ranking

- For the 6 months ended 6/30/12, JPM ranked:
  - #1 in Global IB fees
  - #1 in Global Debt, Equity & Equity-related
  - #1 in Global Long-term Debt
  - #3 in Global Equity & Equity-related
  - #2 in Global M&A Announced
  - #1 in Global Loan Syndications

JPMorgan balance sheet

Appendix – Treasury and CIO overview

JPMorgan balance sheet – June 30, 2012



Investment requirements for Treasury and CIO are driven by excess liabilities (and equity)

[1] Treasury deployment includes ~$129B of cash and deposits with banks, ~$45B of reverse repos and securities borrowed and ~$25B of AFS securities
[2] Other liabilities include accounts payable and other borrowed funds
[3] Treasury and CIO assets include CIO cash and deposits with banks, CIO reverse repos and securities borrowed, trading assets, loans, net of allowance for loan losses, FRB and FHLB stock and accrued interest and accounts receivable
[4] Reverse repos and securities borrowed exclude Treasury and CIO reverse repos and securities borrowed
[5] Other assets include non-Treasury and CIO intangibles, MSR, premises and equipment, accrued interest & accounts receivables and securities (mostly AM of $6B)
[6] Includes $62B of other Treasury and CIO assets
[7] Excludes loans, net of allowance for loan losses, that are in Treasury and CIO other assets

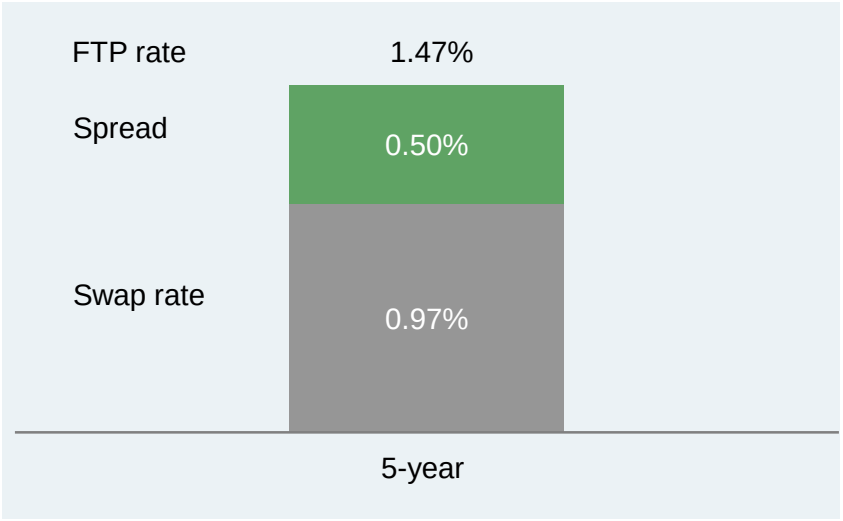
FTP process – An example

Appendix – Treasury and CIO overview

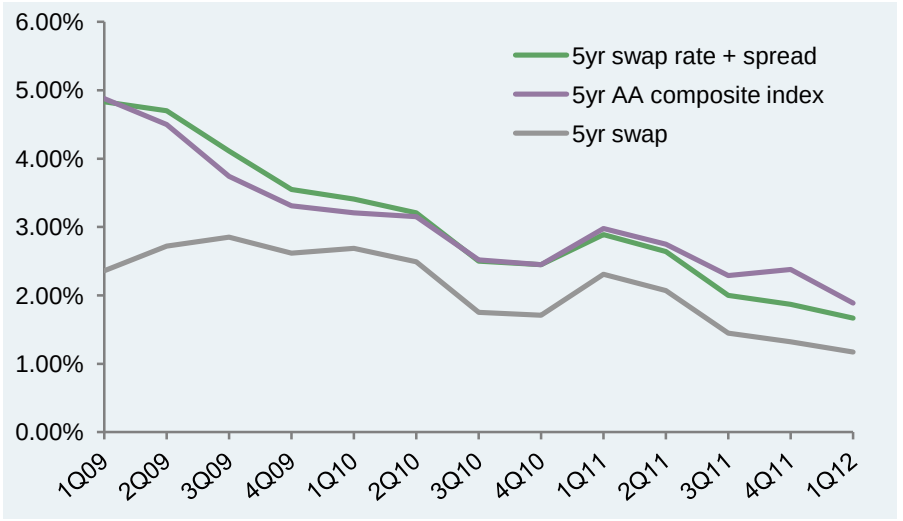
An example

- CBB originates a $100K 5-year deposit in June[1]
- Interest rate, duration and liquidity parameters associated with the $100K 5-year deposit are delivered to Treasury
- Treasury transfers LT interest rate and duration risks to CIO
- CIO invests $100K
- Treasury and CIO transfer back to CBB $1,470 NII per year for 5 years (on basis of swaps + 50 bps, rate set by Treasury per FTP[2])
- Earnings on $100K investment above or below $1,470 retained in CIO and not allocated to CBB

5-year FTP rate for 2Q12



5-year fixed FTP rate over multiple years (deposits and loans)



[1] CD for the purpose of the example
[2] Based on average 2Q12 FTP

Notes

Notes on non-GAAP financial measures

1. In addition to analyzing the Firm's results on a reported basis, management reviews the Firm's results and the results of the lines of business on a "managed" basis, which is a non-GAAP financial measure. The Firm's definition of managed basis starts with the reported U.S. GAAP results and includes certain reclassifications to present total net revenue for the Firm (and each of the business segments) on a fully taxable-equivalent ("FTE") basis. Accordingly, revenue from tax-exempt securities and investments that receive tax credits is presented in the managed results on a basis comparable to taxable securities and investments. This non-GAAP financial measure allows management to assess the comparability of revenue arising from both taxable and tax-exempt sources. The corresponding income tax impact related to tax-exempt items is recorded within income tax expense. These adjustments have no impact on net income as reported by the Firm as a whole or by the lines of business.
2. The ratio of the allowance for loan losses to end-of-period loans excludes the following: loans accounted for at fair value and loans held-for-sale; purchased credit-impaired ("PCI") loans; and the allowance for loan losses related to PCI loans. Additionally, Real Estate Portfolios net charge-off rates exclude the impact of PCI loans. The allowance for loan losses related to the PCI portfolio totaled $5.7 billion, $5.7 billion and $4.9 billion at June 30, 2012, March 31, 2012, and June 30, 2011, respectively.
3. Tangible common equity ("TCE") represents common stockholders' equity (i.e., total stockholders' equity less preferred stock) less goodwill and identifiable intangible assets (other than MSRs), net of related deferred tax liabilities. Return on tangible common equity measures the Firm's earnings as a percentage of TCE. In management's view, these measures are meaningful to the Firm, as well as analysts and investors, in assessing the Firm's use of equity, and in facilitating comparisons with peers.
4. The Basel I Tier 1 common ratio is Tier 1 common divided by risk-weighted assets. Tier 1 common is defined as Tier 1 capital less elements of Tier 1 capital not in the form of common equity, such as perpetual preferred stock, noncontrolling interests in subsidiaries, and trust preferred capital debt securities. Tier 1 common, a non-GAAP financial measure, is used by banking regulators, investors and analysts to assess and compare the quality and composition of the Firm's capital with the capital of other financial services companies. The Firm uses Tier 1 common along with other capital measures to assess and monitor its capital position. On December 16, 2010, the Basel Committee issued the final version of the Basel Capital Accord, commonly referred to as "Basel III." The Firm's estimate of its Tier 1 common ratio under Basel III is a non-GAAP financial measure and reflects the Firm's current understanding of the Basel III rules and the application of such rules to its businesses as currently conducted, and therefore excludes the impact of any changes the Firm may make in the future to its businesses as a result of implementing the Basel III rules. The Firm's estimates of its Basel III Tier 1 common ratio will evolve over time as the Firm's businesses change, and as a result of further rule-making on Basel III implementation from U.S. federal banking agencies. Management considers this estimate as a key measure to assess the Firm's capital position in conjunction with its capital ratios under Basel I requirements, in order to enable management, investors and analysts to compare the Firm's capital under the Basel III capital standards with similar estimates provided by other financial services companies. The Firm's understanding of the Basel III rules is based on information currently published by the Basel Committee and U.S. federal banking agencies.
5. In Card Services & Auto, supplemental information is provided for Card Services, to provide more meaningful measures that enable comparability with prior periods. The net charge-off rate and 30+ day delinquency rate presented include loans held-for-sale.

Additional notes on financial measures

6. Headcount-related expense includes salary and benefits (excluding performance-based incentives), and other noncompensation costs related to employees.
7. Treasury & Securities Services firmwide metrics include certain TSS product revenue and liability balances reported in other lines of business related to customers who are also customers of those other lines of business. In order to capture the firmwide impact of TSS products and revenue, management reviews firmwide metrics such as liability balances, revenue and overhead ratios in assessing financial performance for TSS. Firmwide metrics are necessary, in management's view, in order to understand the aggregate TSS business.
8. Pretax margin represents income before income tax expense divided by total net revenue, which is, in management's view, a comprehensive measure of pretax performance derived by measuring earnings after all costs are taken into consideration. It is, therefore, another basis that management uses to evaluate the performance of TSS and AM against the performance of their respective peers.
9. Credit card sales volume is presented excluding Commercial Card. Rankings and comparison of general purpose credit card sales volume are based on disclosures by peers and internal estimates. Rankings are as of 1Q12.
10. The amount of credit provided to clients represents new and renewed credit, including loans and commitments. The amount of credit provided to small businesses reflects loans and increased lines of credit provided by Consumer & Business Banking, Card Services & Auto and Commercial Banking. The amount of credit provided to not-for-profit and government entities, including states, municipalities, hospitals and universities, represents that provided by the Investment Bank.

Financial restatement

11. On July 13, 2012, JPMorgan Chase & Co. reported that it will be restating its previously-filed interim financial statements for the first quarter 2012. The restatement will have the effect of reducing the Firm's reported net income for 2012 first quarter by $459 million. The first quarter 2012 amounts in this supplement reflect the effects of such restatement. For further information, see the Company's Current Report on Form 8-K dated July 13, 2012, which has been filed with the Securities and Exchange Commission and is available on the Company's website (http://investor.shareholder.com/jpmorganchase) and on the Securities and Exchange Commission's website (www.sec.gov).

Forward-looking statements

This presentation contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. These statements are based on the current beliefs and expectations of JPMorgan Chase & Co.'s management and are subject to significant risks and uncertainties. Actual results may differ from those set forth in the forward-looking statements. Factors that could cause JPMorgan Chase & Co.'s actual results to differ materially from those described in the forward-looking statements can be found in JPMorgan Chase & Co.'s Annual Report on Form 10-K for the year ended December 31, 2011, and Quarterly Report on Form 10-Q for the quarter ended March 31, 2012, which have been filed with the Securities and Exchange Commission and are available on JPMorgan Chase & Co.'s website (www.jpmorganchase.com), and on the Securities and Exchange Commission's website (www.sec.gov). JPMorgan Chase & Co. does not undertake to update the forward-looking statements to reflect the impact of circumstances or events that may arise after the date of the forward-looking statements.